



**Access to Airport Lounges across the Middle East with Noor Bank's MasterCard®**

Present your Noor Bank Platinum MasterCard®, Noor Bank Titanium MasterCard® or Noor Bank World MasterCard® Credit and Debit cards to enjoy privileged complimentary access to airport lounges across the Middle East. The lounge access is offered only to the Primary and Supplementary cardholders.

The cardholder can pay using their MasterCard® and avail a discounted price for their child's access\*.

Your Platinum, Titanium or World MasterCard® lets you enjoy privileged access to the following airport lounges:

**Egypt:**

Cairo International Airport, VIP Lounges at Terminal 1 and 3

**Jordan:**

Queen Alia International Airport Amman, Crown Lounge

**Kuwait:**

Kuwait International Airport, Pearl Lounge

**Saudi Arabia:**

Dammam International Airport, First Class Lounge (Foreign Airlines)

Jeddah International Airport, First Class Lounge (Foreign Airline - North Terminal)

Riyadh International Airport, 'Premier Lounge in Terminal 1 (Foreign Airlines)

**UAE:**

Dubai International Airport, Marhaba Lounges at T1,2,3 (concourse A and B) and T4 at the Dubai World Central

\*Please note the discounted rates applicable for your child's access to the MasterCard® Airport Lounges:

Egypt - free child access

Jordan - JD 20 per child

Kuwait - 50% discount per child

Saudi Arabia - no discount available

UAE - AED 60 per child

**MasterCard® Diamond Lounge at the Abu Dhabi International Airport****Lounge location:**

Abu Dhabi International Airport, VIP terminal. The lounge can be accessed directly from the VIP Terminal entrance or from Terminal 1 (main building, ground floor) by following the VIP Terminal sign.

**Lounge entitlement and applicable charges:**

1. Entry is free for Noor Bank World MasterCard®, Noor Bank Platinum MasterCard®, Noor Bank Titanium MasterCard®, Debit and Credit cardholders.
2. Primary and supplementary MasterCard® cardholders need to show their individual cards at reception to avoid guest charges.
3. Entry is free for children below 2 years.
4. Guests will be charged at the rate of AED 250 each.
5. The lounge access is granted for a maximum of 4 hours.

**Amenities:**

1. Transfer facility directly to aircraft using premium business class shuttle buses.
2. Availability of food, beverage, internet, shower, prayer and kids play rooms and on-call duty free.

**Important information:**

1. The lounge staff will verify the first 6 digits of the MasterCard® card to confirm the cardholders' eligibility. If the BIN number is not validated, the cardholders will not be able to access the lounge free of charge.
2. In case of such issue, the cardholders need to inform their issuing bank, the lounge will not be able to resolve such issue directly.
3. The lounge is equipped with customs, immigration and security check-points, however cardholders travelling to U.S. cannot use the MasterCard® Diamond Lounge at the VIP Terminal and will have to follow standard procedures of U.S. immigration clearance at the main terminals of the Abu Dhabi International Airport.
4. The cardholders and their guests are responsible to keep track of their departure and boarding time. They can contact the lounge staff for assistance to proceed to the aircraft for boarding before cut-off.
5. Cardholders and their guests use the lounge at their own risk.
6. This benefit is offered at the sole discretion of the Bank and the Bank reserves the right to modify or vary the benefit and/or these terms and conditions or discontinue the benefit at any time.

**The LoungeKey Airport Lounge Access**

The LoungeKey Airport Lounge Access Programme provides eligible MasterCard® World cardholders with access to, and all of the privileges of, approximately 650 VIP lounges in over 300 major airports worldwide. Regardless of your choice of airline, frequent flyer membership, or class of ticket bought, eligible cardholders will enjoy all of the conveniences of an airport lounge.

**Who Is Eligible?**

Noor Bank MasterCard® World Credit cardholders.

**How LoungeKey Works:**

1. Before traveling, cardholders can log on to [www.LoungeKey.com/WorldMENA](http://www.LoungeKey.com/WorldMENA) and view a directory of airport lounges available worldwide.
2. Eligible cardholders present their Noor Bank World MasterCard® Credit Card to gain admission for themselves; guests are permitted at the discretion of each lounge.
3. Once admitted, cardholders will enjoy complimentary refreshments, newspapers and television. In addition, there may be access to business facilities including phone, fax, conference and internet facilities (where available).

**Terms & Conditions:**

1. The airport lounge access services are provided by LoungeKey. The list of participating lounges and applicable fees are subject to change without notice.
2. Eligible cardholders agree that by using the LoungeKey services, they agree to and accept the Conditions of Use available at [www.LoungeKey.com/WorldMENA](http://www.LoungeKey.com/WorldMENA) and that these Conditions of Use are subject to change without notice.
3. Admittance to a lounge is conditional upon presentation of an eligible Noor Bank World MasterCard® Credit Card, together with personal identification such as passport, national identity card or driving license.
4. Lounge visits may be subject to a per person per visit charge. Where applicable, visit charges, including those for accompanying guests (subject to the terms of the applicable lounge), will be debited to the cardholder's payment card by the Bank or LoungeKey.
5. All participating lounges are owned and operated by third party organisations. The cardholder and accompanying guests must abide by the rules and policies of each participating lounge. The cardholder accepts that access shall be granted at the discretion of the lounge operator.
6. Cardholders who use the Lounge Access service accept that neither the Bank nor the LoungeKey group of companies are liable for any loss to the cardholder, or any accompanying guests, arising from the provision or non-provision (whether in whole or in part) of any of the advertised benefits and facilities or the loss of any personal belongings brought into a lounge by cardholders and their guests.

7. Cardholders who use the Lounge Access service agree that they will defend and indemnify the Bank and/or the LoungeKey group of companies, their directors, officers, employees and agents (collectively 'the indemnified parties') against and hold each indemnified party harmless from all liabilities, damages, losses, claims, suits, judgments, costs and expenses (including reasonable attorney's fees) for injury to or death of any person or damage to or destruction of any property arising out of the use of any lounge by the cardholder or any guests or any person in said lounge at the behest of the cardholder, except that such indemnification shall not extend to acts of gross negligence or wilful misconduct by the indemnified parties.
8. By using the Lounge Access service, the cardholder consents to any personal data being used in accordance with the LoungeKey privacy policy available at [www.LoungeKey.com](http://www.LoungeKey.com).
9. The Bank reserves the right at any time in its sole discretion and without notice to amend these terms and conditions, revoke access or withdraw the airport lounge access services.

### **Additional Information**

For additional programme information including 'Conditions of Use' and participating lounge information, please visit [www.LoungeKey.com/WorldMENA](http://www.LoungeKey.com/WorldMENA) for the most current version.